



Dog Tired Doggie Daycare/Boarding Application Process

1. All dogs must have a completed online application on file with Dog Tired.
2. All owners must sign our Health & Temperament Agreement & Emergency Veterinary Release. Once we have received your online application, contract, and shot records we can then schedule an assessment evaluation for your dog. We will carefully review your dog's ability to interact with other dogs in a safe and appropriate manner by doing one on one introductions with dogs on leash one dog at a time. We will group your dog based on activity level, size, and age. We want your pup to have 100% positive experience during their assessment and for any future daycare and boarding reservations. If your dog is uncomfortable at any point during this process, we will pause the process and try again in the afternoon or an additional assessment day may be required. All dogs have different levels of experiences and social skills, so some may take longer than others to become comfortable in a group setting; this is normal. This process must be conducted in order to determine if your dog meets the criteria for our doggie daycare program and typically takes 3-5 hours. A full report will be provided to the owner at the end of the assessment day. We typically recommend a couple of days of doggie daycare per week for a consecutive month to get them used to our program and also helps us to get to know your dog for individualized care and FitPAWS.

PLEASE NOTE: The Online Application and Veterinary Records/Release MUST be completed and submitted to Dog Tired Staff via email, fax or in 24 hours minimum **PRIOR** to your dog's assessment. Assessments with incomplete paperwork will not be considered. We must have it no later than 5PM the day before your dog's assessment. **If you are from out of town, please call our office for additional information in regards to assessments, daycare and boarding.**

Pick Up/Drop Off Hours

Monday-Friday 7am-9:00am & 4:00-6:00pm.

Weekends Drop Offs & Pick Ups 7am-9:00am & 4:00-6:00pm.

Office Hours

Office Hours are 7am-7pm Monday-Friday. Closed 12-2 for Doggie Naptime.

Office Weekend/Holiday Hours Open 7am-10am and Open 4pm-7pm.

Required & Recommended items to pack for Overnight Boarding

* Your Dog Food & Treats. House food is available for \$5-\$7 per meal.

*Medications *Anything else you feel will make your pup more comfortable.

PLEASE KEEP THIS PAGE FOR YOUR RECORDS



Enrichment Center Agreement

1. I understand that I am solely responsible for any harm caused by my dog(s)/cat(s) while my dog(s) are attending, daycare, boarding, or grooming at Dog Tired Pet Services, LLC.
2. I further understand and agree that in admitting my dog(s), Dog Tired Pet Services, LLC has relied on my representation that my dog(s) is/are in good health and have not harmed or shown aggression or threatening behavior towards any person or any other dog.
3. **Vaccinations:** All dogs must be current on all vaccinations including for dogs: Distemper/Parvo, Rabies, & Bordetella (kennel cough) each year. Proof of vaccinations will be required every year. Dogs on a Holistic Care Plan must provide written documentation from your veterinarian; titers testing. Owner recognizes and accepts that while their pet is at Dog Tired Pet Services, LLC it may be stressful to the pet and will not hold Dog Tired Pet Services, LLC responsible for induced illness, injury, behavior change, or weight gain or loss during or after their stay. Dog Tired Pet Services, LLC reserves the right to decline acceptance of a pet if found to have medical condition or exhibits behavior that renders the opinion that our facility is not in the best interests of the pet.
4. I further understand and agree that Dog Tired Pet Services, LLC as well as their staff and volunteers, will not be liable for any claims, liability or damages arising from my pet's boarding and care at Dog Tired Pet Services, LLC facility. I hereby release them of any liability of any kind whatsoever arising from my dogs(s) attendance and participation at Dog Tired Pet Services. All pets boarded or otherwise handled or cared for by Dog Tired Pet Services, LLC without liability on company's part for loss or damage from disease, theft, fire, death, escape, injury, or harm to persons, other pets, or properly by said pet or other unavoidable causes, due diligence and care having been exercised. The client waives and relinquishes any and all claims against Dog Tired Pet Services LLC, its employees and/or independent contractors, except those arising from gross negligence.
5. **Emergency Contact:** Client agrees to provide Dog Tired Pet Services, LLC with contact information where he/she can be reached while away. Client will also provide a name and phone number of someone who is authorized to handle any major problems that may arise. If Client or designated contact person cannot be reached in a timely manner, Client agrees that Dog Tired Pet Services, LLC may resolve emergencies at its sole discretion.
6. **Emergency Care:** I further understand and agree that any problems that develop with my dog(s) will be treated as deemed best by staff and volunteers of Dog Tired Pet Services, LLC in their sole discretion, and that I assume full financial responsibility for any and all expenses involved. Dog Tired Pet Services may in its sole discretion, may engage the service of a veterinarian of its choosing, administer medication, which expenses thereof shall be paid by owner.



7. All dogs must arrive on leash wearing a flat, quick release, snap on collar for their safety. Collars should neither be too tight nor too loose. Identification on their “daycare” collar is recommended. Collars will be removed during play for safety precaution.
8. **Fleas:** Owner agrees that their pet is free of fleas. If pet(s) has an infestation, the pet(s) will be treated at the owner’s expense of minimum \$10 and Maximum \$150.

DAYCARE RATES AND DUES

1. All daycare members will pay a recurring monthly membership fee of \$19. Daycare Fee is \$36 per session.
2. All dogs MUST be dropped off for daycare and boarding between 7am-9am. Dogs that arrive later than 9am will not be accepted, no exceptions as the last activity group will begin promptly at 9am. All dogs must be picked up no later than 6pm.
3. Due to the demand for our program, all dogs must participate in daycare a minimum of 4 days per month to be considered an active member. If there is a no call no show for the month you will forfeit your daycare membership.
4. All days must be pre-booked for the entire month. No walk ins or changes to the daycare schedule will be allowed, as we will have a specific schedule based on the dogs that are participating in daycare.
5. There are no refunds or credits for missed daycare days.
6. **Daycare Membership Dues:** To establish and qualify for membership, member agrees to pay Monthly Dues of \$19/month. For families of 3 or more dogs have a total monthly due of \$50. Monthly Dues are non- refundable. Monthly dues for the following month, along with authorized member charges will be collected after the 1st of the month, unless previously paid by other means. **All members must provide a credit card for monthly auto bill.** In the event we are unable to collect payment electronically, the member will be notified and payment must be made by other means, no later than the 15th of the month in order to maintain membership privileges.



BOARDING · DAY CARE · PET SITTING · DAY SPA

Choose *EITHER* Daycare Membership or Boarding Membership.
 *You **Do Not** Need To Sign Up For Both Memberships.

Daycare Membership Payment Summary:

_____ 1 Dog Month-to-Month (\$19/Month) *Guarantees Priority Boarding

_____ 3 or More Dogs (\$50/Month) *Guarantees Priority Boarding

Total Daycare Enrollment Fee \$_____

Priority Guaranteed Boarding Membership Payment Summary:

_____ 12 Months (\$299/year)

Non Member: Boarding Based On Availability: Non-members may call to see if we have availability.

_____ NON MEMBER Per Reservation (\$25)

Paid In Full: \$_____ **Next Billing Date:** _____

- ❖ I understand that all agreements are 1 month and will automatically renew on a month to month basis until cancelled by the member.
 - ❖ I understand that my account will be charged and billed with the monthly billing for any programs and services that may not have been paid in full at the time of service.
 - ❖ Dog Tired dues must be current at all times or the membership will be terminated.
- Initial**_____

BOARDING RATES AND FEES

1. Priority Guaranteed Boarding Membership is \$299/Year. This guarantees boarding all year long. ***There are limited spaces for this option.***
2. Annual Boarding Dues are non- refundable. Annual dues for the following month, along with authorized member charges will be collected after the 1st of the month, unless previously paid by other means. ***All members must provide a credit card for annual boarding auto bill.*** In the event we are unable to collect payment electronically, the member will be notified and payment must be made by other means, no later than the 15th of the month in order to maintain membership privileges.



3. Boarding per night: \$56 per dog. (Includes enrichment daycare with a minimum of 2 activities per day). Complimentary express bath over 7 nights of boarding.
4. Non Members may board if there is space available. There will be a \$25 non-member fee per reservation per dog. **Initial**_____
5. All Boarding dogs must be dropped off or picked up between 7am -9am or 2pm-4pm. Boarding dogs not picked up by 6:00pm will be charged for an additional night of boarding and daycare. Dogs not picked up by 9am will be charged a daycare fee. **Initial**_____
6. **Cancellation & Holidays:** No Refunds or credits will be given for missed daycare. Any boarding cancellations prior to major holidays; ie: Christmas Eve, Christmas Day, New Year’s Eve and New Year’s Day, Easter Sunday, Memorial Day, July 4th, Labor Day and Thanksgiving Day **with less than a 14-day notice** will result in 50% of the total invoice for scheduled day care/boarding to be paid, and **less than a 7-day notice** the client will be responsible to pay the entire balance of the reservation. We request your understanding that holiday travel is a peak service time for pet care.
7. **Deposits for Holidays:** A 50% deposit is required to hold all boarding reservations during the above listed holidays.
8. **Payments:** Payments for dog daycare and monthly memberships will be charged after the 1st of the Month. Payments for boarding, and grooming are due upon pick up of pet. Owner shall be liable to Dog Tired Pet Services, LLC for all unpaid charges. All charges are non-refundable. Payments accepted: Cash, Check, Visa, Mastercard & Discover. Credit Cards may be kept securely on file at Dog Tired Pet Services, LLC. I authorize my credit card to be charged for services. **(Initial)**_____
9. **Form of Payment:** Visa Mastercard Discover

Name as it appears on Card:_____
- Card Number:_____ Expiration Date:_____ Vin:_____
- Billing Address if different from address listed on application:_____

SUSPENSION/TERMINATION OF MEMBERSHIP BY MANAGEMENT

1. Management has the right to suspend and/or terminate any membership for non-payment of dues, fees, or dog/client behavior inimical to the enjoyment of Dog Tired by staff for any reason deemed sufficient in the sole discretion of Management.



2. BUYERS RIGHT TO CANCEL OR TERMINATE

Cancellations must be in writing and delivered to Dog Tired in person, by fax, or by certified registered mail, or email. All faxed, mailed, emailed cancellations will be dated from fax date, postmark or date sent on email. If the cancellation comes on or after the 15th of the month, the full dues for the following month will be charged. No refunds or pro-rated fees will be honored.

3. UNPAID BALANCES

All balances which are 30 days past due are subject to a \$30 monthly service fee. In addition to other rights, Management reserves the right to:

1. Collect the current and past due balance.
2. Suspend and/or terminate membership privileges.
3. Recover from Member(s) any collection fees, court costs, reasonable attorney's fees.

ADDITIONAL POLICIES

1. **Temperament/Assessment Test** I understand that if my dog does not participate in the temperament/Assessment test prior to boarding, my dog may not interact with any other dogs during its stay.
2. **Late Pick Ups:** If you pick up after 6:00 PM there will be a \$20 after hours charge. If we have not heard from the owner by 7:00 PM, the dog(s) will be moved to boarding at the owner's expense; boarding and meal rates will be applied.
3. **Food For Pets:** Owner agrees to provide pet's diet for all services in labeled pre bagged meals. If owner does not provide for boarding or requests a daycare lunch, there will be a \$5 charge per meal for dogs under 30lbs and \$7 per meal charge for dogs over 30lbs.
4. **Abandonment Of Pet.** Abandoned pets left without contact (phone or email) from owners over 7 days after end date of original scheduled reservation, may go to a rescue group or a shelter that may require euthanasia. The owner will be responsible for costs during abandonment period prior going to rescue or shelter. All fees accrued with rescue group or shelter will be the responsibility of the owner.
5. **Grooming.** Owner assumes the responsibility to provide clear and complete grooming instructions including haircut. Owner assumes the responsibility to understand and accept the pricing for grooming services requested for the services performed by Dog Tired Pet Services. Owner agrees that their pet is free of fleas. If pet(s) have an infestation, the pet(s) will be treated at the owner's expense of min \$10 and Max \$150. Excessive matting may require additional fees.



6. **Baths Only.** Dogs left over 5 hours for bath (shampoo, nails, and ears,) will be subject to full daycare charge of \$36 per dog.
7. **Pre-Existing Conditions.** Dog Tired Pet Services, LLC will not be responsible for pre-existing medical conditions including but not limited to; heart conditions, skin allergies/inflammation, moles, surgical sites, arthritis, hip dysplasia, ear infections, fatty and non-fatty tumors etc. on any pets for any services. Owner is to advise Dog Tired Pet Services, LLC of any medical conditions in writing.
8. **Photography.** I allow Dog Tired Pet Services, LLC to photograph my pet(s) while in their care. These photos may be used for marketing purposes.
9. **Arbitration and Jurisdiction.** All parties to this agreement agree that the exclusive jurisdiction for the resolution of all disputes arising in any manner concerning this agreement or any addendum to or extension of same shall be in the State of South Carolina, County of Charleston and that South Carolina Law shall govern all such matters.

Any arbitration between the parties shall be conducted in Charleston County, South Carolina. In the event the parties cannot agree upon a single arbitrator, each shall appoint an arbitrator who must be a member of the Charleston County Bar Association, having at least ten (10) years experience in general business or real estate matter. The arbitrators so appointed shall agree upon a third arbitrator. In the event that the arbitrators so appointed by the parties cannot agree upon a third arbitrator, the presiding Circuit Court Judge of Charleston County shall appoint a third member of the arbitration panel. Each party shall bear its own costs incurred in the course of said arbitration, including the payment of the arbitrator's fees and expenses, however, the prevailing party shall be entitled to an award of all costs, expenses, and attorney's fees incurred at the discretion of the panel.

10. **Limitation on Liability:** The parties expressly agree that the maximum liability of Dog Tired Pet Services, LLC to its customers, clients and pet owners shall be, under all circumstances, the fees paid by customer, client or pet owner to Dog Tired Pet Services, LLC.

I certify that I have read and understand the rules and regulations set forth above page and that I have read and understand this entire agreement. I agree to abide by the rules and regulations and accept all the terms, conditions and statements of this agreement. All provisions of this Contract shall be binding upon both parties thereunto for this visit/service and for all subsequent visits/services.

Dog Owner Name: _____ **Print:** _____ **Date:** _____

Dog Tired Pet Services Representative : _____ **Date:** _____



EMERGENCYVETERINARY CARE AUTHORIZATION & RELEASE

Client Full Name: _____

Pets: _____

Phone Numbers: Home _____ **Cell** _____ **Work** _____

In the event any pet of mine becomes ill or injured while in the care of Dog, LLC (the "Service"), I hereby authorize the Service to transport the pet to any available veterinarian to diagnose and treat its condition.

I authorize the Service at its discretion to obtain veterinary care from any veterinarians in the same clinic, or a different veterinarian /veterinary clinic, or an emergency care clinic, as it deems appropriate.

I understand that all efforts will be made to contact me regarding my pet's condition, diagnoses and suggested treatment. However, if it is not possible to contact me, I authorize any veterinarian or any emergency care clinic to diagnose and treat my pet at his/her discretion, *if applicable*: to a maximum treatment limit of \$ _____ per pet. **PLEASE DO NOT LEAVE BLANK.** I further authorize my pet's veterinarian to provide access to medical records for my pet(s) to any additional veterinarian(s) or clinics who are involved in providing treatment or care to my pet(s). I understand that I am solely responsible for the payment of and/or reimbursement to the Service for any and all veterinary services rendered, including but not limited to diagnosis, treatment, medical supplies, kenneling, and special diet. I agree to pay all such costs within 5 days of receiving notice of same. I further agree to pay the Service's charges for emergency transportation, supervision and emergency care giving within 5 days of being invoiced for the same.

OPTIONAL Credit Card Information for Emergency Care Only Visa Master Card Amex Card
Card No.: _____ Exp: _____ Vin: _____

I authorize my credit card to be charged for Veterinary Care.

Billing Address of Card if different than Above: _____

Client Signature _____

Print name _____ **Date** _____

Dog Tired Pet Services Representative _____

Print name _____ **Date** _____